

NITSUKO AMERICA
TELECOM DIVISION

ONYX™

**Electronic Single Line (ESL) and
2500 Type (OPX) Telephone**



N1852SLO02

USING BASIC FUNCTIONS

Note: At OPX telephones, when you see "Hookflash" press the hookswitch for 1/2 second and release.

PLACING AND ANSWERING CALLS

Placing outside call: Lift handset + Dial line code + Dial number

Placing Intercom call: Lift handset + Dial extension. If you hear ring-busy or busy, you can:

- Dial 1 to get through (ring busy only)
- Dial 2 to wait off-hook, then hang up for callback
- Dial 6 to leave Message Waiting indication

Answering any call: Lift handset. If call is announced over the speaker (ESL), you can just speak towards the phone.

Answering ringing over page speaker: Lift handset + Dial * 0

Answering a co-worker's call: Lift handset + Dial * + Dial ringing extension

HOLD AND TRANSFER (for outside calls only)

Placing call on Hold: HOLD (Hookflash at OPX) + Hang up

Transferring a call: TRF (Hookflash at OPX) + Dial extension + Hang up

Retrieving held or Transferred call: Lift handset + HLD (Dial * 7 at OPX)

RESPONDING TO SIGNAL TONES

Two tones during a call: A call is waiting to be answered. To answer: HLD (Hookflash at OPX) + Dial * C

To alternate between calls: HLD (Hookflash at OPX) + Dial * S

Fast busy/warble tone: You made a mistake using your phone. Hang up and try again.

CONFERENCE

Setting up a multiple party call: Establish call + HLD (Hookflash at OPX) + Establish call + HLD (Hookflash at OPX) + Dial * #

CALL FORWARDING

Forwarding to an extension: Lift handset + Dial # + Dial ext. to receive calls + Dial code + Hang up. Codes are: 1=Unanswered calls, 2=When busy or for unanswered calls, 3=All calls. At ESL, the Message Waiting LED flashes.

Canceling: Lift handset + Dial # + Hang up

HAVING YOUR MESSAGE GO THROUGH

MESSAGE WAITING

Leaving a message indication: After calling a busy or no-answer extension: Dial M + hang up

Answer a Message Waiting indication: (Message Waiting LED flashes.) Lift handset + Dial * M.

CALLBACK

Having the system call you when a busy extension is free: After you call a busy extension: Dial C + Hang up

Answering Callback (long) rings: Lift handset. This automatically connects you to the previously busy extension.

PAGING

Making a Page: Lift handset + Dial Page code (1* for All Call or 2*-8* for zones 1-7) + Make announcement + Hang up

PARK

Parking (holding) a call so it can be picked up from any phone: TRF (Hookflash at OPX) + Dial Park code (60-69 at ESL, *560-*569 at OPX, or * + ext.) + Page person (dial Page code 1-8, then *) and announce Park code + Hang up

Answering a Park: Lift handset + Dial announced Park code

PLACING YOUR CALLS QUICKLY

SPEED DIAL

Storing a number at your phone: Lift handset + Dial storage code (20-29, 50-59) + Dial line code + Dial number (16 digits, including pauses [entered by pressing HLD]) + Hang up

Note: You can record the numbers in the Speed Dial directory. Also, in 56x120 and 72x180 systems, you can't use bins 50-59.

Calling a stored number: Lift handset + Dial storage code (20-29, 50-59) for number. You may not be able to dial 50-59 in some systems.

REDIAL

Redialing your last call: Lift handset + Dial * *

SPEED DIAL DIRECTORY

20	_____
21	_____
22	_____
23	_____
24	_____
25	_____
26	_____
27	_____
28	_____
29	_____
50	_____
51	_____
52	_____
53	_____
54	_____
55	_____
56	_____
57	_____
58	_____
59	_____

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